## Sasha Linker

From: Earl

Sent: Wednesday, October 16, 2019 8:53 PM

To: CommAsst

**Subject:** Comments on FFPP

## Dear Commissioners,

In my own dealings, when looking for answers to the forms you require, were dealt with a tone that made it clear to me that I was BOTHERING the staff person you have answering the phone. No company would stay in business by a reception like that.

I have read Susan Shelly's article on how you are treating cases unequally. It's a shame that a department like yours has lost its goal to serve the taxpayers that write your checks Earl De Vries Ontario

**Blessings Earl**